

# VISITOR GUIDELINES IN THE EMERGENCY DEPARTMENT

**Please Note:**  
**William Osler Health System does **NOT****  
**have a public H1N1 flu clinic on site.**



**ADULT PATIENTS MAY HAVE**  
**ONE (1) ADULT**  
**VISITOR OR COMPANION**  
**WITH THEM DURING THEIR STAY.**

Substitution and rotation of companions  
will be allowed as appropriate.

\*

Children are allowed to have  
their parents or guardians with them.

\*

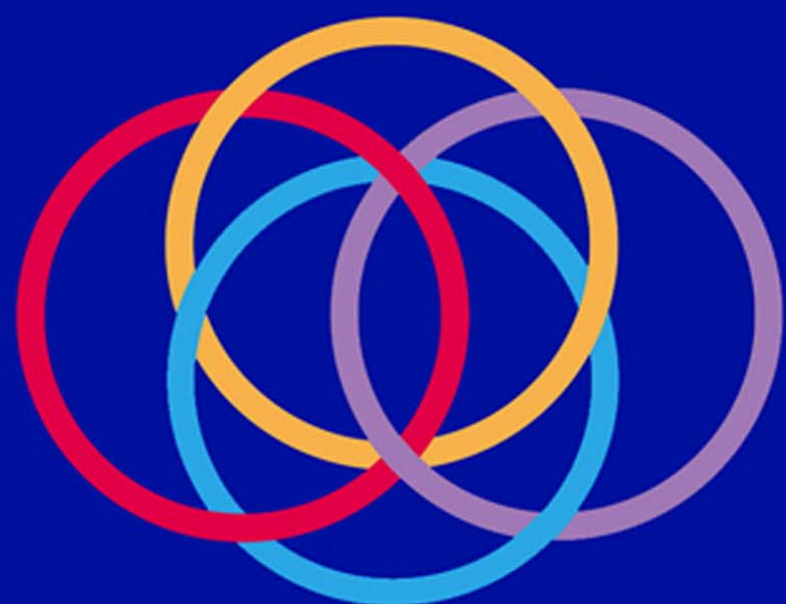
You may be asked to wear a surgical mask  
during your visit.

\*

For ED patients awaiting an inpatient bed,  
visiting hours are from 2 p.m. to 8 p.m. daily.  
Exception Can Be Made on Compassionate Grounds

\*

*Different situations may require specific consideration. Please speak  
with your care provider if you have any special circumstances.*



**WILLIAM  
OSLER  
HEALTH  
SYSTEM**

***Thank you for your cooperation!***  
***A message from your Patient Care Team***